

# Change of Name Form

Please print, sign and return this document to us via post or email: Post: Freepost Rabobank Online Savings, PO Box 38567, Wellington 5045 E

:mail:	ClientMaintenanceNZ@rabobank.com

Customer information	
Rabobank customer number	Rabobank account number         0       3       —       1       7       9       —
Current name	New name
Identity Verification Documents	

### Identity Verification Documents

Please select one of the following options:

## Option 1

Provide certified ID

Please see the attached Identity Verification Checklist for acceptable identification documents. Please note that the identification document must be in your new name.

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Provide a linking document evidencing your name change

Please note this must include both your old and new name and must be an official government document. E.g. Marriage Certificate, name change document, etc. This document does not need to be certified and may be returned by email to ClientMaintenanceNZ@rabobank.

#### **Nominated Account**

Update our record of your Nominated Account

If you wish to update our record of your Nominated Account to a new account name, please provide us evidence of this account showing the change. Evidence of your amended Nominated Account can be in the form of a copy of a recent bank statement (within twelve months), an enclosed bank deposit slip or an online banking printout that shows your name, the account number and the date.

#### Signature

Signature of account holder	New signature (if different)
Date	

Please note that you cannot use this form to change the type of account (e.g. from an individual account to a joint account). If you wish to do this, you need to complete a new application for that particular account.



# Identity Verification Checklist

This checklist details the documentation needed to meet Rabobank's personal identification and address verification requirements. Please see the next page of the form for the address verification requirements.

#### Select your identity documentation option

Please select one of the following options and make sure you have copies of documents certified by a trusted referee listed below or sighted and signed by a Rabobank New Zealand staff member.

#### Option 1

#### ) Option 2

ONE of the following Primary photo forms of ID:

- New Zealand Passport
- Overseas Passport
- New Zealand Firearms Licence
- New Zealand Certificate of Identity
- Emergency Travel Document
- National ID Card

ONE of the following Primary nonphoto forms of ID:

- New Zealand Full Birth Certificate
- New Zealand Certificate of Citizenship
- Overseas Birth Certificate
- Overseas Citizenship Certificate
- and ONE secondary or supporting form of photographic ID:
- New Zealand Driver Licence
   Copy of front and back is required
- International Driving Permit
- Kiwi Access Card/18+ Card
- 🕖 New Zealand Defence Photo ID

### Option 3

- New Zealand Driver Licence Copy of front and back is required
- and ONE of the following documents:

Please note: if you are providing one of the below, please include the certification for this document.

- SuperGold Card (with name and signature)
- Non Rabobank Bank Statement issued by a registered bank within the last 12 months
- A statement issued by a government agency e.g. IRD within the last 12 months
- A current signed credit card, debit card or EFTPOS card issued by a registered New Zealand bank, other than Rabobank, with the customer's name embossed

#### Identification Verification Requirements

Rabobank New Zealand staff are able to sight and sign a copy of the above original ID documents. Please present your ID at your closest branch Visit: <u>www.rabobank.co.nz/office</u> for locations of Rabobank New Zealand offices near you	List of trusted referees: Justice of the Peace Registered Medical Doctor Member of Parliament Notary Public A member of the Police NZ Honorary Consul
Certification requirements if using a trusted referee: • Name of trusted referee	Lawyer     Descriptored Chartened Associations
Occupation	<ul> <li>Registered Chartered Accountant</li> <li>Registered Teacher</li> </ul>
• Date	Commonwealth Representative
Signature of trusted referee	Legal Executive*
<ul> <li>A statement confirming the documents are</li> </ul>	
legitimate copies of the original document	A trusted referee must not be:
Photo ID – A true copy and represents the identity of the named individual	<ul> <li>Related to the customer, e.g. a trusted referee cannot be their spouse or partner, parent, child, brother, sister, aunt, uncle or cousin</li> </ul>
Non-photo ID - A true copy of the original document	<ul> <li>A person who lives at the same address as the customer</li> </ul>
Where multiple IDs are required for more than one account holder, each individual copy of ID document must be certified	<ul> <li>A person involved in the transaction or business requiring the certification</li> <li>The Customer</li> </ul>
All certified copies must be presented within 3 months of certification	Examples of the correct certification wording located on the next page

\* A Legal Executive who works in the employment of a lawyer and can take statutory declarations, pursuant to the Oaths and Declarations Amendment Act 2001

#### Address Verification

Please provide one of the following forms of address verification. All documents must be dated within the last 12 months. These documents do not need to be certified.

Bank statement (non-Rabobank)

- Insurance letter
- IRD Tax notice/certificate
- Rental tenancy agreement

#### Identification examples

Example of photo ID with correct certification

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I certify that I have sighted the original document and that this is a true copy of the original and represents the identity of the named individual.

Name	John Smith
Occupation	Lawyer
Date	29/09/2021
Signature	J.Smith

) Rates bill (including address of service)

Legal document

Current electoral roll

) Government Department document

Example of non-photo ID with correct certification

- Utility bill (e.g. Electricity/Water/Telecommunications)
- Electronic white pages

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I certify that I have sighted the original document and that this is a true copy of the original

Name	John Smith
Occupation	Lawyer
Date	29/09/2021
Signature	J.Smith