

# How to guide

## Registering your mobile device for Secure Code

There are slight visual variations for iOS vs Android devices.

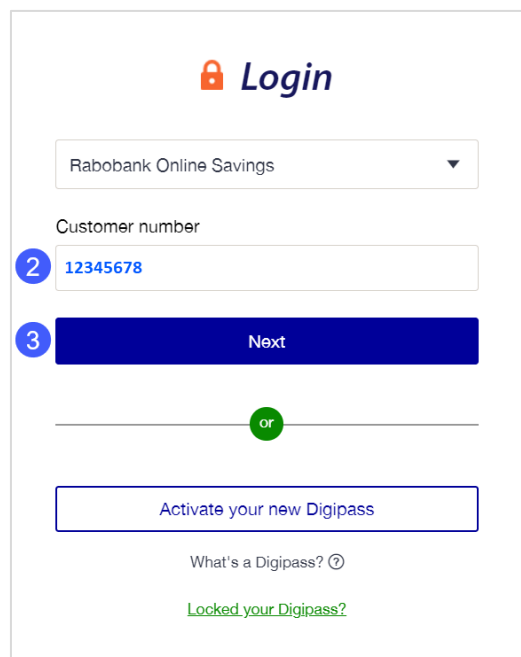
**Note:** This guide is applicable only for existing customers. Hence, you will need your customer number and Digipass.

Step 1: Open the Rabobank Online Savings Internet Banking website

**Note:** Log in using Digipass

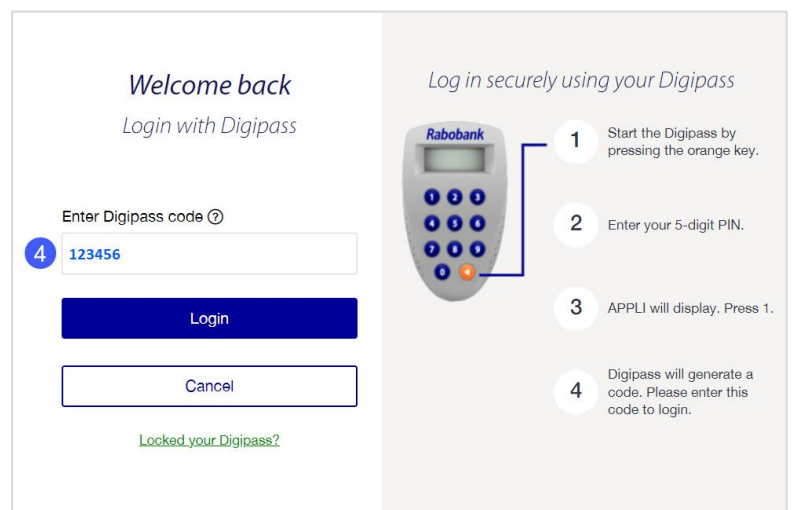
Step 2: Enter the customer number for the account you wish to access

Step 3: Click 'Next'



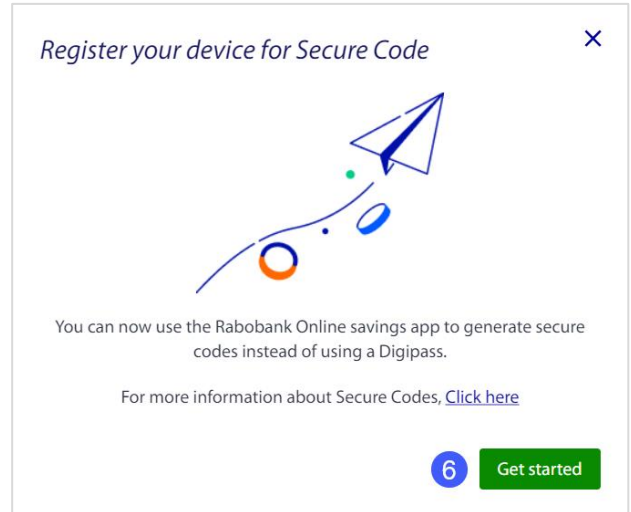
Step 4: Enter the Digipass code

Step 5: Click 'Login'



Step 6: For optional migration, you will see a pop-up message to register for Secure Code.

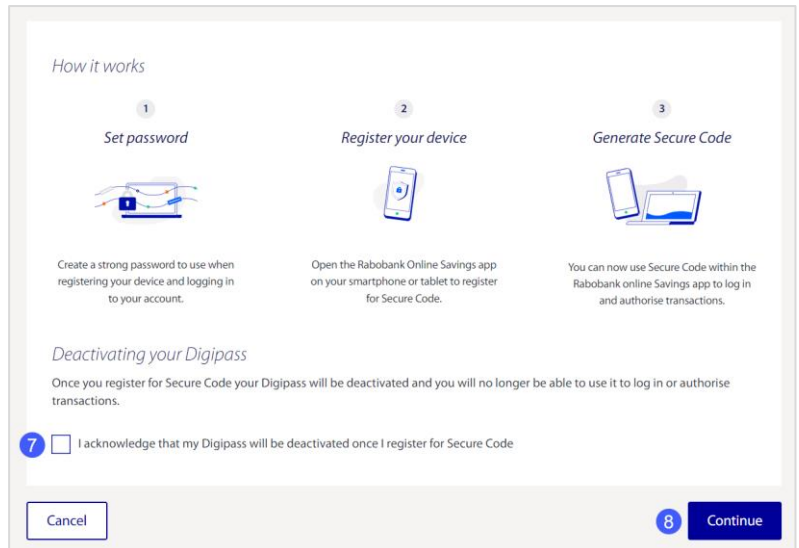
Click 'Get Started' to register the device for Secure Code



Step 7: Instructions to register for Secure Code will be shown

Click the box to acknowledge that the Digipass will be deactivated.

Step 8: Click 'Continue'



Step 9: You will be prompted to create and confirm a password

**Note:** Password criteria must be met as shown under Password Rules. As you meet the criteria, it will show a green tick

Step 10: Click 'Continue'

Create password

Password\* 9

Confirm password\* 9

Password rules

Your password must have the following

- ✓ 8 to 15 characters
- ✓ At least one upper case letter
- ✓ At least one lower case letter
- ✓ At least one number
- ✓ At least one special character
- ✓ The Password and Confirm password must also match

10 Continue

Step 11: You will see a message with instructions to download or open the Rabobank Online Savings app

Step 12: Download or open the Rabobank Online savings app to your smartphone or tablet



There are two ways to download the app:



- a) Scan the QR code with the device you would like to register. Click Proceed.
- b) Go to the Apple Store or Google Play Store, search and select the Rabobank Online Savings NZ app and follow the prompts

Step 13: Click 'Proceed'

Open the Rabobank Online Savings app

Rabobank's Online Savings app is available on the Apple App Store and Google Play Store. Download the app by searching '**Rabobank Online Savings AU**' or scan the QR code below.

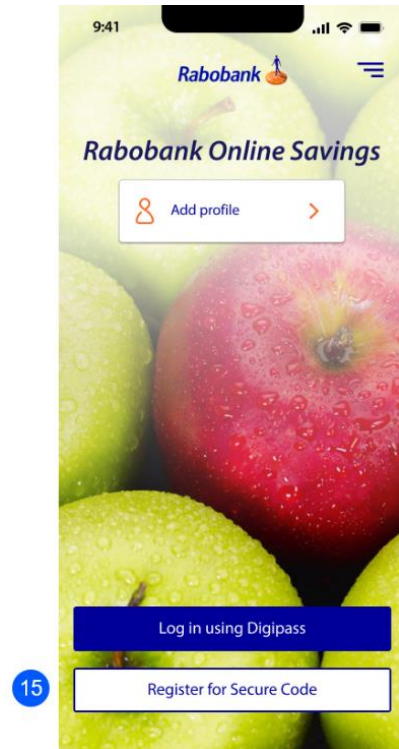
App Store is a service mark of Apple Inc., registered in the U.S. and other countries.  
Google Play is a trademark of Google LLC.

Clicking on '**Proceed**' will log you out.  
You can log back in using your Secure Code after you have registered your device.

13 Proceed

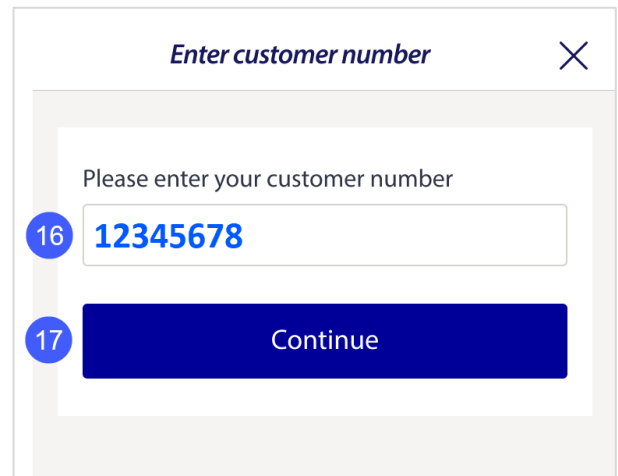
Step 14: Open the Rabobank Online Savings mobile app

Step 15: Click 'Register for Secure Code'



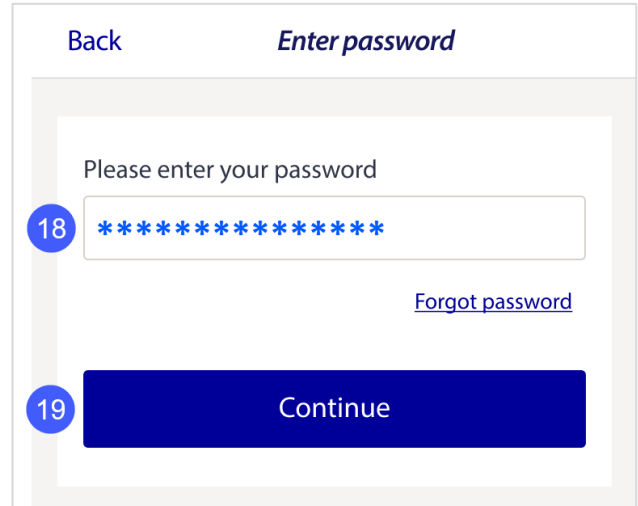
Step 16: Input your customer number.

Step 17: Click 'Continue'.



Step 18: Input your password.

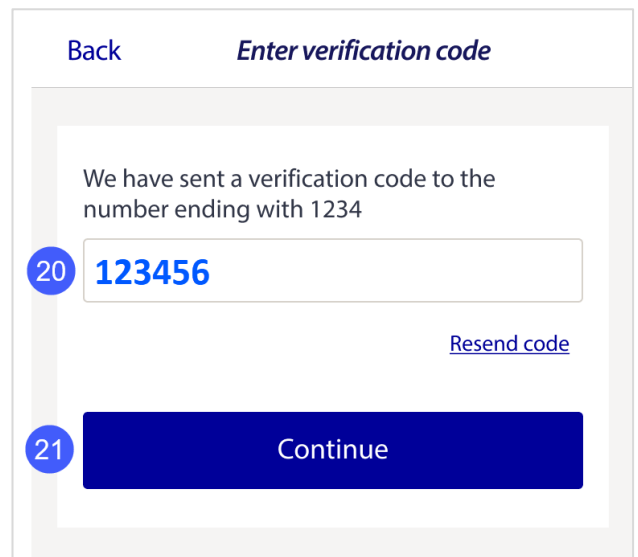
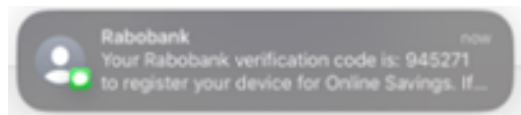
Step 19: Click 'Continue'.



Step 20: Enter the verification code received via text message.

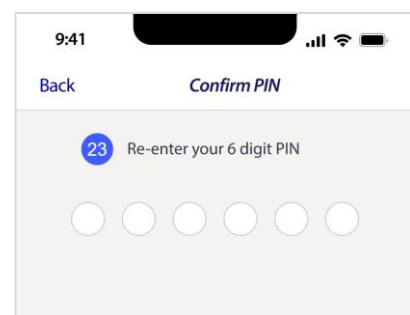
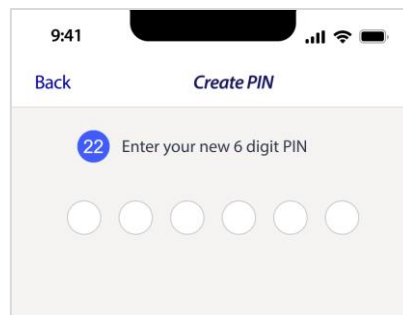
**Note:** If required, click 'Resend code' to receive the message again.

Step 21: Click 'Continue'



Step 22: Enter your new 6 digit PIN

Step 23: Re-enter your 6 digit PIN to confirm



Step 24: Your mobile device is now registered

